



## **Forest Hill Figure Skating Club Policies**

### **Fees**

All skaters are subject to a mandatory Skate Canada Membership fee that is charged per skater per year (Sept 1- Aug 31). A skater who is a registered member of another skating club and can produce a valid Skate Canada registration card for the current year will not be charged by FHFSC. Skate Canada fees are determined, set and paid to Skate Canada through the club at skater registration per year. In addition to the Skate Canada fee, there is an annual FHFSC Administration fee per skater per year. All fees are non-transferable and non-refundable.

All fees and service charges are subject to change without prior notice. Fees will be posted on the FHFSC web site.

### **Registration**

Registration is closed for any session that is filled to capacity. **Registration is considered complete once FHFSC receives the completed online registration form with payment in full for each registered skater.**

### **Payments**

Forest Hill Figure Skating Club accepts the following types of payments: Cash, Visa, MasterCard, Amex and cheques. FHFSC does not accept debit, Visa-Debit, money orders, e-transfers or post-dated cheques. Instalment payments must be paid by credit card. There is a service charge of \$50.00 for all NSF cheques.

Full season skaters are eligible for an early bird discount if paid in full by August 15<sup>th</sup> of the current season. Current season runs from September to April.

Full season skaters that do not qualify for the early bird discount may pay using 3 instalment payments.

Instalment payments are due as follows:

- 1/3 of total season fee upon registration
- 1/3 on October 15<sup>th</sup> of the current season
- 1/3 on December 1<sup>st</sup> of the current season



### **Ticket Ice**

FHFSC member skaters must be registered for a minimum of 1 regularly scheduled session with FHFSC either in a group or private lesson.

Non-member skaters must show valid Skate Canada registration and must skate at their appropriate levels.

Ticket ice fees, for members and guests, are subject to change without prior notice. Please check FHFSC web site for current pricing.

### **Ice Use**

The FHFSC reserves the right to change sessions or ice times without notice at any time during the skating season.

### **Re-Surfacing**

Should safety conditions require ice re-surfacing, FHFSC reserves the right to deduct the necessary time from any session in accordance with the Larry Grossman or Phil White arena policy without reimbursement.

### **Overdue Payments**

The Board of Directors may cancel the membership of any skater that is deemed not in good standing. Overdue accounts owed to FHFSC include but not limited to ice time(s)

### **Behaviour and Ice Etiquette**

FHFSC reserves the right to remove from the ice:

- Skater(s) that display dangerous and or disruptive behaviour(s) or action(s) that are deemed dangerous.
- Parent/guardian and or observers that enter the ice surface.
- Parent/guardian or observers that display dangerous and or disruptive behaviour(s) or actions that are deemed dangerous.
- Skater(s), parent/guardian, observer and coach that breaches FHFSC Rules.

FHFSC may revoke the membership of any skater without refund.



## Helmets

In accordance with Skate Canada, helmets must be worn by all skaters who have not passed CanSkate level five (5). See Skate Canada official policy at the bottom of this document.

## Refunds and Make-Ups

### Illness or Injury

Refunds may be issued in the case of sustained medical injuries or illness, which results in a skater missing 3 or more classes. Request for refund must be made in writing to the Skating Director and must include **a valid medical doctors note**. All decisions are final.

### Withdrawal from a paid program

A refund will be granted if such a refund is requested before the first day of the full session/hour of the week for which the refund is requested. In any scenario, the Skate Canada Membership Fee and FHFSC Administration Fee are non-refundable.

Forest Hill Figure Skating Club will not issue any refunds (in part or in full), make up classes or offer ticket ice in lieu of refunds in the case of **withdrawal** from any of FHFSCs programs. Any outstanding amounts owing to FHFSC at the time of withdrawal are deemed outstanding and must be paid in full.

### Cancelled Sessions

Forest Hill Figure Skating Club does not and will not offer make up classes, refunds (in part or in full), or credits for any reason. This includes classes cancelled by the Club due to inclement weather or extraordinary circumstances beyond the Club's control.

### Dismissals

Forest Hill Figure Skating Club will not issue any refunds (in part or in full), or make up classes or offer ticket ice in lieu of refunds or make ups in the case of **dismissal** from the ice. Any outstanding amounts owing to FHFSC at the time of dismissal are deemed outstanding and must be paid in full.

### Changes/Pre-Emptions

FHFSC will not issue a refund (in part or in full), but FHFSC will offer ticket ice in lieu of refunds in the case of ice time being **changed or pre-empted** for FHFSC events, competitions, test days, or fun-skates.

## **Skate Canada/Skate Ontario Policies followed by FHFSC:**



### **Club Dispute Resolution Policy**

### **Bullying, Harrassment & Discrimination Policy**

### **Code of Ethics Policy**

**(for Coaches, Skaters, Members & Parents)**

### **Rowan's Law- Concussion Code of Conduct**

### **Helmet Policy**